

April 2015 - Responses to Customer Service Survey

Location	Greeted Upon Arrival	Receive Service Req'd	Cleanliness - Shelter				Visit Again	Comment Category	Comments	Date
			Poor	Fair	Good	Excellent				
W	Y	Y			Y	Y	Y	Negative	Instructions on phone not correct. Not friendly but completed registration. Fees were excessive for us doing the right thing.	4/7/2015
W	Y	Y	Y		Y		Y	Neutral		
W	Y	Y			Y		Y	Positive	Pat was very helpful and knowledgeable. On what to do for my situation. Thank you	4/7/2015
W	Y	Y			Y	Y	Y	Positive	Wonderful staff with a caring spirit	4/7/2015
W	Y	Y			Y	Y	Y	Positive	Everyone was above & beyond amazing! Pat made sure to keep us informed every step of the way!	4/7/2015
W	Y	Y			Y	Y	Y	Neutral	Duane was awesome! Very helpful and friendly. All staff was great.	
W	Y	Y			Y	Y	Y	Neutral		4/7/2015
W	Y	Y			Y		Y	Neutral		4/7/2015
W	Y	Y		Y	Y		Y	Neutral	if I came back to Arizona	4/7/2015
W	Y	Y	Y		Y		Y	Negative	I was sickened by this entire experience. I am appalled. I have never seen animals living in conditions like this Shame on you. So sad.	
W	Y	Y		Y	Y		Y	Positive	I love this place. Advertise, so every poppy gets a home. Would visit again if I came back to AZ	4/7/2015
W	Y	Y			Y	Y	Y	Positive	Staff went above and beyond to show compassion and help with our problem	4/7/2015
W	Y	Y			Y		Y	Positive	They were very helpful and pleasant. And knowledgeable	4/7/2015
W	Y	Y			Y	Y	Y	Neutral		
W	Y	Y			Y		Y	Positive	Great service, nice volunteers	4/7/2015
W	Y	Y			Y		Y	Positive	Maggie was wonderful, very helpful, informative and knowlegdable	4/7/2015

W	Y	Y			Y		Y	Positive	Extremly helpful staff Maggie L. was amazing had answers for everything	4/7/2015
W	Y	Y			Y	Y	Y	Positive	Shirly was awesome	4/7/2015
W	Y	Y			Y		Y	Positive	Nice staff	4/7/2015
W	Y	Y			Y		Y	Neutral		4/7/2015
W	Y	Y			Y	Y	Y	Positive	Very Helpful	4/7/2015
W	Y	Y			Y	Y	Y	Positive	He is very helpful every time.	4/7/2015
W	Y	Y			Y	Y	Y	Positive	nice eyes	4/7/2015
W	Y	Y			Y		Y	Positive	he is very nice very helpful I can tell he values his job.	4/7/2015
W	Y	Y	Y		Y		Y	Positive	for the hard work they should be paid more	4/7/2015
W	Y	Y			Y		Y	Neutral	Why are the employees here on Easter!	4/7/2015
W	Y	Y	Y		Y		Y	Positive	Love the place but love your employees Give them Easter off!	4/7/2015
W	Y	Y			Y	Y	Y	Positive	Great! =)	4/7/2015
W	Y	Y		Y	Y		Y	Positive	The place is good. Kennel staff needs more people their slow	4/7/2015
W	Y	Y			Y	Y	Y	Negative	need a tiket stand to be more organized! People everywhere unprofessional	4/7/2015
W	Y	Y		Y	Y		Y	Positive	greete very good with a smile. Very nice and does value her job.	4/7/2015
W	Y	Y			Y		Y	Positive	Very nice and king =)	4/7/2015
W	Y	Y		Y	Y		Y	Positive	good place I appreciate all the hard work and effort	4/7/2015
W	Y	Y			Y	Y	Y	Positive	Very helpful	4/7/2015
W	Y	Y			Y		Y	Positive	great personality loves her job!	4/7/2015
W	Y	Y			Y	Y	Y	Neutral	☺	4/7/2015
W	Y	Y		Y	Y		Y	Positive	I was welcomed upon arrival & the service was great!!	4/7/2015
W	Y	Y			Y	Y	Y	Positive	Woderful, helpful - went out of her way to reunite our family ☺	4/7/2015
W	Y	Y		Y	Y		Y	Neutral		4/7/2015
W	Y	Y			Y	Y	Y	Positive	Very polite & helpful	4/7/2015
W	Y	Y			Y	Y	Y	Positive	Excellent customer service, friendly, informative. West better than east	4/7/2015

W	Y	Y		Y	Y		Y	Negative	Were not able to visit ChiTown because I "have children"	4/7/2015
W	Y	Y			Y		Y	Positive	Very helpful & friendly. Smart staff & quik service	4/7/2015
W	Y	Y			Y		Y	Positive	Friendly, Quick Service	4/7/2015
W	Y	Y			Y	Y	Y	Positive	Rachel was awesome! Very professional	4/7/2015
W	Y	Y			Y	Y	Y	Positive	Lenora was very helpful & friendly. Thanks for all your help today!	4/7/2015
W	Y	Y			Y	Y	Y	Neutral		4/7/2015
W	Y	Y			Y	v	Y	Positive	Very sweet & compassionate. I can tell she loves her job! =)	4/7/2015
W	Y	Y			Y		Y	Positive	Very nice staff Beth	4/7/2015
W	Y	Y			Y		Y	Positive	Betha was very helpful when other employee was not.	4/7/2015
W	Y	Y			Y	Y	Y	Positive	staff was incredibly friendly and helpful. Exceeded my expectations.	4/7/2015
W	Y	Y			Y	Y	Y	Neutral		4/7/2015
W	Y	Y			Y	Y	Y	Positive	Very nice to me helped me reduce my dog fees Thank you!	4/7/2015
W	Y	Y			Y	Y	Y	Positive	Lenora exceeded our expectations and helped us find our lost family member! =)	4/7/2015
W	Y	Y			Y		Y	Positive	Beth & Lenora were both very helpful Thank you	4/7/2015
W	Y	Y			Y	Y	Y	Positive	I appreciate all the help	4/7/2015
W	Y	Y			Y		Y	Positive	everything went well. No complaints. Friendly staff and animals.	4/7/2015
W	Y	Y			Y	Y	Y	Positive	Both the desk and the officer who came out were outstanding	4/7/2015
W	Y	Y			Y	Y	Y	Neutral		4/7/2015
W	Y	Y			Y	Y	Y	Neutral		4/7/2015
W	Y	Y			Y	Y	Y	Positive	Extrely friendly and knowledgable	4/7/2015
W	Y	Y			Y	Y	Y	Positive	Lenora was very professional, kind & courteous	4/7/2015
W	Y	Y			Y	Y	Y	Positive	Awesome service Great staff	4/7/2015
W	Y	Y			Y	Y	Y	Positive	excellent job	4/7/2015
W	Y	Y			Y		Y	Positive	We love Simon he is abeuitiful dog our familu will love & care for him. Rusty is his new name	4/7/2015

W	Y	Y			Y	Y	Y	Positive	Lenora was very friendly and thorough was a pleasant business transaction	4/7/2015
W	Y	Y			Y	Y	Y	Positive	Cecile and irene were Awesome!! They are very, extremely knowledgable friendly heaven sent!!	4/7/2015
W	Y	Y			Y		Y	Neutral		4/7/2015
W	Y	Y			Y	Y	Y	Positive	You guys where very nice Lenora was realy nice	4/7/2015
W	Y	Y			Y	Y	Y	Positive	great service	4/7/2015
W	Y	Y			Y		Y	Negative	I noticed while waiting in a very long line that there is a staff member that he stands over a girl at the very end - while only two staff members are working in the room. While waiting, I noticed he goes and comes back every 10 mins or so. All he does is distract her while I am waiting to be helped - it is extremely rude and disrespectful!	4/7/2015
W	Y	Y		Y	Y		Y	Negative	I came in yesterday and got nowhere fast no help at all. Staff person was the rudest I've ever seen. Suzie helped me very much	4/7/2015
W	Y	Y			Y	Y	Y	Positive	Great Service. Animals look very well cared for.	4/7/2015
W	Y	Y			Y	Y	Y	Neutral		4/7/2015
W	Y	Y			Y		Y	Positive	Thank you.	4/7/2015
W	Y	Y			Y	Y	Y	Negative	Fees for a dog that someone was either trying to steal or rob us is ridiculous	4/7/2015
W	Y	Y			Y	Y	Y	Positive	Very friendly and helpful. Lenora wxplained everything perfect.	4/7/2015
W	Y	Y			Y	Y	Y	Positive	Lenora was very helpful - Thank you!	4/7/2015
W	Y	Y			Y	Y	Y	Positive	Very helpful, and not Rude! Thank you.	4/7/2015
W	Y	Y			Y		Y	Positive	We were very pleased and did adopt an older cat.	4/14/2015
W	Y	Y			Y		Y	Positive	Good service	4/14/2015
W	Y	Y			Y	Y	Y	Positive	Maggie was great! Very helpful	4/14/2015

W	Y	Y	Y		Y		Y	Negative	I hope that maybe your animals can be treated a bit better. Please love the animals that are here. ♥ There are also cats everywhere. I saw 4 outside.	4/14/2015
W	Y	Y			Y		Y	Positive	Very courteous and helpful	4/14/2015
W	Y	Y			Y		Y	Positive	staff was very helpful, especially Kirby.	4/14/2015
W	Y	Y			Y		Y	Positive	Very nice and helpful!	4/14/2015
W	Y	Y			Y		Y	Positive	Everyone was extremely friendly & helpful.	4/14/2015
W	Y	Y			Y	Y	Y	Positive	Everyone was very helpful. A volunteer pointed out a dog that is the perfect fit for us! XXXXX for Toya	4/14/2015
W	Y	Y			Y	Y	Y	Positive	Personable Very helpful friendly!	4/14/2015
W	Y	Y			Y	Y	Y	Neutral		4/14/2015
W	Y	Y	Y		Y		Y	Positive	Very pleasant experience job well done ==)	4/14/2015
W	Y	Y			Y		Y	Positive	Helped me well	4/14/2015
W	Y	Y			Y	Y	Y	Positive	Good people	4/14/2015
W	Y	Y			Y		Y	Neutral		4/14/2015
W	Y	Y			Y		Y	Neutral		4/14/2015
W	Y	Y			Y	Y	Y	Positive	Amazing service very informative & helpful and compassionate	4/14/2015
W	Y	Y			Y		Y	Positive	Bert was so helpful for us as we adopted a cat.	4/14/2015
W	Y	Y			Y	Y	Y	Positive	Philip was great! Very helpful!	4/14/2015
W	Y	Y		Y	Y		Y	Positive	nice and friendly	4/14/2015
W	Y	Y		Y	Y		Y	Positive	Second dog rescued here. Can tell they care about the animals.	4/14/2015
W	Y	Y			Y		Y	Positive	Very courteous and helpful	4/14/2015
W	Y	Y			Y		Y	Positive	Thank You!! ==) Was recommended a dog after others weren't available. Worked out well. Very pleased ==)	4/14/2015
W	Y	Y		Y	Y		Y	Neutral		4/14/2015
W	Y	Y			Y		Y	Neutral		4/14/2015
W	Y	Y			Y	Y	Y	Neutral		4/14/2015
W	Y	Y			Y	Y	Y	Neutral		4/14/2015
W	Y	Y			Y	Y	Y	Neutral		4/14/2015

W	Y	Y			Y	Y	Y	Positive	Everyone was so great and helpful! Very patient and helped us to make a decision	4/14/2015
W	Y	Y			Y	Y	Y	Positive	Excellent	4/14/2015
W	Y	Y			Y	Y	Y	Positive	Good Work!	4/14/2015
W	Y	Y			Y	Y	Y	Positive	Very friendly workers, answered all of our questions would come back anytime	4/14/2015
W	Y	Y			Y	Y	Y	Positive	First time here, everyone was friendly and the wait time was minimal	4/14/2015
W	Y	Y			Y	Y	Y	Positive	great help. Very thankful.	4/14/2015
W	Y	Y			Y	Y	Y	Neutral		4/14/2015
W	Y	Y			Y	Y	Y	Positive	Very good customer service!	4/14/2015
W	Y	Y			Y	Y	Y	Positive	You found our baby and gave her back to our family! Thank you!	4/14/2015
W	Y	Y			Y	Y	Y	Positive	Nice, great worker	4/14/2015
W	Y	Y			Y	Y	Y	Positive	My dog has never felt so much love as today coming her the staff Diane & Deb are truly angels they are amazing with lots of love and caring in there hearts	4/14/2015
W	Y	Y			Y	Y	Y	Positive	Great cystiner service she is the best. I always see her to be very helpful and she is knowledgeable.	4/14/2015
W	Y	Y			Y	Y	Y	Positive	We got our first dog here in 2013 and we came back forr a second today! =)	4/14/2015
W	Y	Y			Y	Y	Y	Negative	PLEASE REDUCE YOUR EUTHANAIA RATE!!IMPROVE ASSESSMENTS!!	4/14/2015
W	Y	Y			Y	Y	Y	Negative	I paid for my dogs tags via online but when I went to transfer owners, licensing didn't update the records on the licensing screen.	4/14/2015
W	Y	Y			Y	Y	Y	Positive	Can't remember everyone we spoke with was helpful The animals all look well cared for!	4/14/2015

W	Y	Y			Y	Y	Y	Positive	Glad that employee was patient & gave me time without rushing - was able to see that she is a well-adjusted dog.	4/14/2015
W	Y	Y			Y	Y	Y	Positive	Always helpful and friendly	4/14/2015
W	Y	Y			Y	Y	Y	Positive	great customer service very helpful girl Mike great cleaner	4/14/2015
W	Y	Y			Y	Y	Y	Positive	People were very friendly, courteous, & helpful.	4/14/2015
W	Y	Y			Y	Y	Y	Positive	Great work! ♥	4/14/2015
W	Y	Y			Y	Y	Y	Positive	Lenora is so polite & friendly-helpful. Wonderful asset to facility ☺	4/14/2015
W	Y	Y			Y	Y	Y	Positive	Had to bring cat in. Daughter left him a week ago your staff is wonderful	4/14/2015
W	Y	Y			Y	Y	Y	Positive	great and prompt service friendly staff	4/14/2015
W	Y	Y			Y	Y	Y	Positive	Lenora was extremely pleasant and very helpful!!	4/14/2015
W	Y	Y			Y	Y	Y	Positive	Great place for people and animals.	4/14/2015
W	Y	Y			Y	Y	Y	Positive	very helpful & generous Thank you for the service	4/14/2015
W	Y	Y			Y	Y	Y	Positive	Just glad I found him "my surfee"	4/14/2015
W	Y	Y			Y		Y	Positive	very helpful and respectful of the situation. Helped locate and take care of my pet	4/14/2015
W	Y	Y			Y		Y	Neutral		4/14/2015
W	Y	Y			Y		Y	Positive	Ashley was wonderful and helpful she gave me lots of helpful tips	4/14/2015
W	Y	Y			Y		Y	Neutral		4/14/2015
W	Y	Y			Y		Y	Positive	Lenora was very friendly & very helpful. Thank you for all your help	4/14/2015
W	Y	Y			Y		Y	Negative	Your website it horrible Thank you for the work it is not easy.	4/14/2015
W	Y	Y			Y		Y	Positive	Lenora was very nice and friendly.andhappy person we need people like her	4/14/2015
W	Y	Y			Y		Y	Positive	Ecellent help & service - Lenora is a very compassionate person.	4/14/2015
W	Y	Y			Y		Y	Positive	helpful employees	4/14/2015

W	Y	Y			Y		Y	Positive	You all have went above and beyond to help us. Thank you!!	4/14/2015
W	Y	Y			Y		Y	Positive	She was very helpful	4/14/2015
W	Y	Y			Y		Y	Positive	everything was good and kined Thank you	4/14/2015
W	Y	Y			Y		Y	Positive	Lenora rocks!	4/14/2015
W	Y	Y			Y		Y	Positive	Im absolutely pleased and thrilled to bring destiny home	4/14/2015
W	Y	Y			Y	Y	Y	Positive	Derrek was wonderful in helping to reunite our family. We look forward to getting puppy tomorrow	4/14/2015
W	Y	Y			Y		Y	Positive	love the service	4/14/2015
W	Y	Y			Y		Y	Neutral		4/14/2015
W	Y	Y		Y	Y		Y	Positive	Dresses very professional! Unlike other staff. Very helpful girl =)	4/14/2015
W	Y	Y		Y	Y		Y	Positive	Jim is Great! He knows his animals. Lenora is great also!!	4/14/2015
W	Y	Y			Y		Y	Positive	I thank you very much excellent staff works very hard Charlie	4/14/2015
W	Y	Y		Y	Y		Y	Positive	Jim is Fabulous!! Thank you for the help finding the right dogs =)	4/14/2015
W	Y	Y		Y	Y		Y	Positive	Lacy is awesome. This great dog was on E list for URI. Not Okay.	4/14/2015
W	Y	Y			Y		Y	Neutral		4/14/2015
W	Y	Y		Y	Y		N	Negative	It smells - will not return if I don't have to You should show more compassion for customers with finacal stougs(sp???)	4/14/2015
W	Y	Y		Y	Y		Y	Negative	quit talking to co-workers & tend to business	4/14/2015
W	Y	Y			Y		Y	Positive	I think you guys so an amazing job! I am currently drawing up letters to my congressmen about A#s I believe there should be a data base across County lines.	4/21/2015
W	Y	Y			Y		Y	Positive	Wonderful facility! Have visited 3 times, seen the animals walked & cared for.	4/21/2015

W	Y	Y			Y	Y	Y	Positive	Duane was wonderful - made us feel like we did the right thing Thank you =)	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Rachelle was very helpful and polite. Answered all our questions :)	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Great experience lots of info. Volunteer knowledgeable	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Amazing =) The sweetest! lady ever!! Big help to us!	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Ya'll were great! :)	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Toya helped w/our dog intro - she was awesome so was our volunteer helper	4/21/2015
W	Y	Y		Y	Y		N	Negative	Not if I didn't absolutely have to (return to shelter) The service was rediculously slow and the women did not seem to have good customer service skills.	4/21/2015
W	Y	Y			Y	Y	Y	Neutral	Great service~ Chelsie & Toya were so sweet!	4/21/2015
W	Y	Y			Y	Y	Y	Neutral		4/21/2015
W	Y	Y			Y	Y	Y	Positive	awesome!	4/21/2015
W	Y	Y			Y	Y	Y	Positive	I love you guys at MCC Animal Control!!! You are under paid!!!	4/21/2015
W	Y	Y			Y		Y	Positive	I got all my questions answered and received excellent service	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Kelsie was extremely helpful Thank you	4/21/2015
W	Y	Y			Y		Y	Positive	very polite staff	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Very nice great service	4/21/2015
W	Y	Y			Y	Y	Y	Neutral		4/21/2015
W	Y	Y			Y	Y	Y	Neutral	very friendly lots of new information on clinics and help.	4/21/2015
W	Y	Y			Y	Y	Y	Neutral	Lenora was very helpful and proffesional Thank you	4/21/2015
W	Y	Y			Y	Y	Y	Neutral	Okay	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Great Help! Thank!	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Great service! Keep up the good work.	4/21/2015
W	Y	Y			Y	Y	Y	Positive	I am very grateful for your service	4/21/2015
W	Y	Y			Y	Y	Y	Neutral		4/21/2015
W	Y	Y			Y	Y	Y	Neutral		4/21/2015

W	Y	Y			Y	Y	Y	Neutral		4/21/2015
W	Y	Y			Y	Y	Y	Positive	Thank you	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Lenora is excellent I love dealing with her and seeing her smiling face!	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Thanks,	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Lenora was very helpful, friendly and alaround good	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Amazing service =)	4/21/2015
W	Y	Y			Y	Y	Y	Neutral	Dog is well behaved a little shy: hand feed him and social toward kids	4/21/2015
W	Y	Y			Y	Y	Y	Neutral		4/21/2015
W	Y	Y			Y	Y	Y	Positive	Lenora was awesome	4/21/2015
W	Y	Y			Y	Y	Y	Neutral		4/21/2015
W	Y	Y			Y	Y	Y	Neutral		4/21/2015
W	Y	Y			Y	Y	Y	Positive	Everyone on staff is helpful and caring. Thank you for helping my wife and I cherry Blossom	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Great Job	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Excellent help	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Thank you very much for helping me and letting me get my dogs back!	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Very good service Virtually no wait time	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Very friendly Helpful	4/21/2015
W	Y	Y			Y	Y	Y	Neutral	Bringing in a mama stray & her 3 babies + another dog	4/21/2015
W	Y	Y			Y	Y	Y	Neutral		4/21/2015
W	Y	Y			Y	Y	Y	Positive	He took care of me efficiently.	4/21/2015
W	Y	Y			Y	Y	Y	Neutral		4/21/2015
W	Y	Y			Y	Y	Y	Positive	Lacy was a good helper Thank you!	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Very quick pleasant service	4/21/2015
W	Y	Y			Y	Y	Y	Positive	NICE MAN ♥	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Clean shelter Compassionate people.	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Loved the service + compassion.	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Julie very helpful & answered all of our questions! Very Awesome!	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Excellent help	4/21/2015
W	Y	Y			Y	Y	Y	Positive	I was satisfied with your service.	4/21/2015
W	Y	Y			Y		Y	Neutral		4/21/2015
W	Y	Y			Y		Y	Neutral		4/21/2015
W	Y	Y			Y		Y	Positive	friendly people	4/21/2015
W	Y	Y			Y		Y	Neutral		4/21/2015
W	Y	Y			Y		Y	Neutral		4/21/2015

W	Y	Y			Y		Y	Positive	Super Friendly!! :) Clean & friendly Wish hALO prices were closer to M.C.	4/21/2015
W	Y	Y			Y		Y	Positive	Lenora was wonderful	4/21/2015
W	Y	Y			Y		Y	Positive	great service	4/21/2015
W	Y	Y			Y		Y	Neutral		4/21/2015
W	Y	Y			Y		Y	Neutral		4/21/2015
W	Y	Y			Y		Y	Negative	I think the A# should be in a data base in the whole state. Maybe change A# to like a VIN# like M. for Maricopa example: MA# I have written my congressman. Thank you	4/21/2015
W	Y	Y			Y		Y	Positive	Great service	4/21/2015
W	Y	Y			Y		Y	Positive	Dereck is a very cool person	4/21/2015
W	Y	Y			Y		Y	Positive	everything went smoothly	4/21/2015
W	Y	Y			Y		Y	Positive	Friendly helpful	4/21/2015
W	Y	Y			Y		Y	Positive	sad place, but glad you guys help.	4/21/2015
W	Y	Y			Y		Y	Neutral	V	4/21/2015
W	Y	Y			Y		Y	Negative	I think all A#s should be linked together in each county	4/21/2015
W	Y	Y		Y	Y		Y	Positive	Great Job! Excellent customer service!	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Staff was very helpful. Everywhere except the cat room was clean smelling Luffman - professional & knowledgeable	4/21/2015
W	Y	Y	Y		Y		Y	Positive	Great!	4/21/2015
W	Y	Y	Y		Y		Y	Positive	Very Helpful	4/21/2015
W	Y	Y			Y		Y	Positive	Great service Great help	4/21/2015
W	Y	Y			Y	Y	Y	Neutral		4/21/2015
W	Y	Y	Y		Y		Y	Positive	Lenora was wonderful!! Very helpful.	4/21/2015
W	Y	Y			Y	Y	Y	Positive	Visited Mesa Shelter was pleasantly surprised	4/22/2015
W	Y	Y			Y		Y	Neutral		4/28/2015
W	Y	Y			Y	Y	Y	Neutral		4/28/2015
W	Y	Y		Y	Y		Y	Positive	Toya was awesome and helped me	4/28/2015
W	Y	Y			Y		Y	Positive	you guys do a good service.	4/28/2015
W	Y	Y			Y		Y	Positive	Toya was GREAT!!! Thank you so much!	4/28/2015
W	Y	Y			Y		Y	Positive	Very nice and easy process. Angie was very informative and thorough	4/28/2015

W	Y	Y			Y		Y	Positive	Duane deserves a raise =) Thank you for helping us adopt our new live long family member	4/28/2015
W	Y	Y			Y		Y	Positive	Great service, thank you!	4/28/2015
W	Y	Y			Y		Y	Neutral		4/28/2015
W	Y	Y		Y	Y		Y	Negative	More cashiers up front	4/28/2015
W	Y	Y			Y	Y	Y	Negative	County needs this in place for owner surrenders. It XXXX awesome (attached was a flyer from AHS entitled, "Surrendering Your Pet?"	4/28/2015
W	Y	Y			Y	Y	Y	Negative	County should have something set up like humane society for owner surrenders. More shelter space, less euthanization rates!. Lets get it together this will be a big step. Everyday til it happens. Attached AHS flyer - Surrendering your pet.	4/28/2015
W	Y	Y			Y		Y	Positive	Fast and effective Very efficient	4/28/2015
W	Y	Y			Y		Y	Positive	She smiled. It was great	4/28/2015
W	Y	Y			Y	Y	Y	Positive	Great Job!	4/28/2015
W	Y	Y			Y	Y	Y	Positive	Attached separate note: "On April 19, 2015 my family was going through the harsh reality of having to put our pet dog "Chopper" of 13 yrs to rest. During this time a volunteer named Julie Joe went above and beyond her duties and made this process far less traumatizing then I imagined. The front desk of Beth & Rachel also made us feel like our dog was in great hands. You should be happy to know the these 3 women made a bad time in our lives more comfortable. Thanks again	4/28/2015
W	Y	Y			Y		Y	Positive	Very good customer service!	4/28/2015

W	Y	Y		Y	Y		Y	Positive	More than helpful A Blessing!!	4/28/2015
W	Y	Y			Y	Y	Y	Positive	Beth was wonderful. She helped me so much. Loved her attitude She is awesome	4/28/2015
W	Y	Y			Y		Y	Positive	Thank you for all you do!	4/28/2015
W	Y	Y			Y	Y	Y	Positive	We had a great experience. Facility is very clean and the staff couldn't be friendlier.	4/28/2015
W	Y	Y			Y	Y	Y	Positive	Your service was great. Thank you	4/28/2015
W	Y	Y			Y	Y	Y	Positive	Lost dog in El Mirage - Your good system found her quickly	4/28/2015
W	Y	Y			Y	Y	Y	Positive	Very clean in kennel areas. Beth was very nice & helpful while I was adopting 2 dogs	4/28/2015
W	Y	Y			Y	Y	Y	Positive	Employee was extremely helpful and answered all questions	4/28/2015
W	Y	Y			Y	Y	Y	Positive	Rep. was great!!!	4/28/2015
W	Y	Y			Y	Y	Y	Positive	Thank you for finding my dog, Pete.... Love his shirt	4/28/2015
W	Y	Y			Y	Y	Y	Positive	I LOVE IRENE	4/28/2015
W	Y	Y			Y	Y	Y	Positive	Friendly staff & helpful. Susan H. was great!!!	4/28/2015
W	Y	Y			Y	Y	Y	Negative	Took 35 + minutes to receive service.	4/28/2015